

Wicklow Local Authorities

Disability Act 2005 – Complaint Procedure Form

Name:

Address:

Contact Number:

Email Address:

Please state if your complaint is being made on behalf of a third party:

Yes

No

Please indicate the Section (s) of the Act with which you claim the Wicklow Local Authorities has not complied.

Complaints can be made towards the following sections:

Section 25 (Access to public buildings)

Section 26 (Access to services)

Section 27 (Accessibility of services supplied to the local authorities)

Section 28 (Access to information)

Section 29 (Access to heritage sites)

1. Please state which location you feel did not comply with the Disability ACT 2005

2. Please state below the name of the person(s) you were dealing with (including dates and times).

3. Please outline the response you have received to the issue in question and why you were unhappy with that response.

4. Please report any other information as to how the organisation may not have complied with sections 25-29 of Disability Act 2005.

Signed: _____ **Date:** _____